

## **JOB DESCRIPTION**

**ROLE:** Halloween Characters & Grotto Elves

### **ABOUT THE ROLE:**

We are recruiting keen individuals to work across our Halloween event, as part of our exhilarating (but family-friendly) Statfold Halloween Spooktacular! We are looking for the scariest, ghosts, ghouls and witches in the midlands! We are also looking for fun, confident, outgoing, and cheerful Elves to join our Christmas Grotto this year. They will be in character and costume greeting children and customers during these popular sell-out events. Experience isn't essential, if you enjoy interacting with children, having fun, being a little silly and have a love for Halloween and Christmas then we have the perfect role for you!

Full Elf uniform and Halloween Costumes will be provided. This opportunity is seasonal with work available on select dates throughout October, November and December.

Statfold Country Park, is located close to Tamworth in Staffordshire, is the home to the Statfold Barn Railway. With over 30 steam locomotives and many internal combustion locomotives, representing most British and several overseas manufacturers.

Statfold was awarded the 2023 Travellers Choice Award by TripAdvisor.

We are looking for the following skills and experience:

- Good positive attitude
- Polite and punctual
- Confident
- Willingness to work in a team
- Willingness to dress up and fully immerse themselves into their character – this may include face make-up
- Good availability for Statfold's Halloween Spooktacular & The Magical Santa Express
- Willingness to work as part of our operations team as a Guest Host

**Due to the nature of this role, all applicants must be 17 or over.**

### **Job Description**

- To dress up in Halloween costumes provided
- To immerse yourself into character and perform in a fast paced environment
- To confidently interact with visitors
- To enhance the visitor experience, helping to create memories that will last a lifetime!
- To work alongside fellow team members

## **Operations Team & Guest Hosting**

### **Key Responsibilities**

1. Meeting, greeting and welcoming Guests at point of entry
2. Checking them in to the right product
3. Operating various items of Software – Electronic point of sale-(EPOS) / interactive climbing wall - *full training will be given*
4. Operating the new “Clip and Climb”, climbing wall – *full training will be given*
5. Supervising activity areas
6. Maintaining all Health & Safety requirements
7. Maintaining high presentational / hygiene standards
8. Directing Guests around site
9. Assisting in Diane's Diner when required

These are the key tasks as currently defined. They are not listed in priority order and successful candidates should not place emphasis on the location of the task within the forgoing job description. From time to time the key tasks may be varied and the post holder will be expected to take on such variations within the constraints of the grade and the level of responsibility implied in it.

A full job description and training will be provided will be provided.

Employees must be flexible in their approach to work – hours can vary due to the needs of the business. Regular weekend and school holiday work will be required with some evening work for special events.

Job Type: Temporary contract

Contract Length: 2 months

Schedule:

- 10 hour shift
- 8 hour shift
- Weekend availability

Salary: Up to £11 per hour

## **How to Apply**

### **OPEN AUDITIONS & INTERVIEWS WILL BE TAKING PLACE**

Contact us on: [info@statfold.com](mailto:info@statfold.com)

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01827 830389

## **Equal Opportunities**

Statfold Country Park are an equal-opportunity employer. All applicants will be considered for employment without attention to race, colour, religion, sex, sexual orientation, gender identity, national origin, and veteran or disability status.