



Job Title:	Events Host / Toby's Barn Host / Retro Roller & Party Host
Reporting to:	Operations Manager / General Manager
Contract:	0 Hour – Casual
Rate of Pay:	£N.M.W

Purpose of the Job

The Statfold Event's Team play a pivotal role in delivering a fantastic day out for the families and guests that visit us. We are after individuals that strive to go above and beyond, using their initiative to ensure the Guest's expectations are met and exceeded. From checking and selling tickets, to Operating some of our attractions – this is a varied role that will require the team to work inside and out in all sorts of weather conditions.

If you are a people person who loves delivering a fantastic service in a dynamic, family-focused environment – this is the role for you. We are now recruiting for a Host to work in Toby's Barn Play & Climb - our Brand-New facility.

Key Responsibilities

1. Meeting, greeting and welcoming Guests at point of entry
2. Checking them in to the right product & issuing equipment.
3. Operating various items of Software – Electronic point of sale-(EPOS), / interactive climbing wall - all training provided
4. Operating the Toby Barn "Clip and Climb", climbing wall – full training will be given
5. Supervision to activity areas
6. Skate Marshal for Retro Roller – Maintaining all health and safety requirements
7. Party host to demonstrate the best guest experience and assisting with party at Roller Disco or Soft play
8. Maintaining all Health & Safety requirements
9. Maintaining high presentational / hygiene standards
10. Directing Guests around site
11. Being a point of contact for Guests

These are the key tasks as currently defined. They are not listed in priority order and successful candidates should not place emphasis on the location of the task within the forgoing job description. From time to time the key tasks may be varied and the post holder will be expected to take on such variations within the constraints of the grade and the level of responsibility implied in it.

Desired Skills

- Attention to detail
- Interpersonal skills and a friendly demeanour
- Excellent verbal communication
- Problem solving skills
- Ability to perform in a fast-paced environment
- Self-motivator
- Polite and punctual
- Team player
- Experience in events/hospitality/leisure is desired but not essential.

Work Pattern

Statfold currently hosts events on weekends and during school holidays, so flexibility is key. Typical working hours are as and when required

Toby's Barn will be an addition to all other events

STATFOLD NARROW GAUGE MUSEUM TRUST LTD.

Registered Charity Number: 1176862

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How to Apply

Please send all CVs and covering letters to: Jordon@statfold.com